



Smt. Shyampatidevi Mishra Educational Trust's

**SHRI G.P.M. DEGREE COLLEGE**

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai – 400057. ☎ : 8928387200

## LIST OF GRIEVANCES FROM STUDENTS



*Arun Yadav*

**I/C Principal**  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai – 400057. ☎ : 8928387200

### INDEX

Sr.No.	Name	Class	Date	Grievance
1	Mishra Vikram Avdhesh	FYBMS	12/12/2018	Problem relating to issue of concession pass
2	Mishra Aman Vidya	SYBSC CS	23/10/2019	Computer is not working properly in it lab
3	Bohat Amit Jitendra	FYBMS	21/08/2020	Loss of mobile phone in Class room
4	Dalvi Dipesh Deepak	TYBMM	15/09/2020	Noise disturbance during exams in examination hall.
5	Sadafule Hansanandini Rajesh	SYBCOM	15/12/2022	Verbal Abuse by fellow Students

**Note:** There is No case of Anti- Ragging record in the past years.



*Atul Yadav*

**I/C Principal**  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

**SHRI G.P.M. DEGREE COLLEGE**

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai – 400057. ☎ : 8928387200

**MINUTES OF THE  
MEETING  
&  
ACTION  
TAKEN REPORT**



*Atul Yadav*

**I/C Principal**  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai - 400057. ☎ : 8928387200



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Degree College : Affiliated to University of Mumbai.

Junior College : Affiliated to Maharashtra State Board of Secondary & Higher Secondary Education Pune.  
Mahatma Gandhi Road, Vile-Parle (E), Mumbai - 400057. ☎ : 2612 2586 / 87

### MINUTES OF THE MEETING

13/12/2018

- **Title-** Students Grievance Committee Meeting
- **Date-** 13/12/2018
- **Day & Time-** Wednesday, 11am to 11.30 am
- **Location-** Online Mode
- **Meeting Conducted By-** Ms. Shruti Bole
- **Total Attendance-** 04

#### POINTS DISCUSSED

1. On 12<sup>th</sup> December 2018, a grievance was received.
2. Students Grievance was relating to delayed in issue of concession pass.
3. The committee discussed the problem and make a proper time table after lectures to issue of concession pass.
4. Students were asked for feedback for changes and found satisfied.
5. The meeting concluded the redressal and grievance on 12/12/2018

#### Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		Signature
Chair Person	Mr. Atul Yadav	<i>Atul Yadav</i>
In - Charge	Ms. Shruti Bole	<i>S.Bole</i>
Member	Ms. Chhaya Rai	<i>Chhaya</i>
Clerk	Manisha Kumbhar	<i>M.K.</i>

#### Action taken Report

Due to complaint submitted by the students on 12/12/2018 regarding problem related to delayed of distribution of concession pass following actions are taken-

1. Students are given a proper schedule for retrieving their concession passes.
2. The clerk received a strict warning for not distributing the pass on time.



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400 057.



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai - 400057. ☎ : 8928387200



## SHRI G.P.M. DEGREE COLLEGE

Degree College : Affiliated to University of Mumbai.  
Junior College : Affiliated to Maharashtra State Board of Secondary & Higher Secondary Education Pune.  
Mahatma Gandhi Road, Vile-Parle (E), Mumbai - 400057. ☎ : 2612 2586 / 87

### MINUTES OF THE MEETING

22/08/2018

- **Title-** Students Grievance Committee Meeting
- **Date-** 22/08/2018
- **Day & Time-** Saturday, 11.30 am to 12.30 pm
- **Location-** Online Mode
- **Meeting Conducted By-** Ms. Shruti Bole
- **Total Attendance-** 04

#### • POINTS DISCUSSED

1. On 21<sup>st</sup> August, 2018 a grievance was received.
2. The student's grievance concerned the misplacement of their cell phone in the classroom during exam period.
3. After deliberating about the issue, the committee agreed to review the CCTV tape and take the necessary action.
4. After being questioned about their complaints, students reported feeling satisfied.
5. On August 28, 2018, the meeting came to an end with the redress and grievance.

#### Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		Signature
Chair Person	Mr. Atul Yadav	<i>Atul Yadav</i>
In - Charge	Ms. Shruti Bole	<i>SBole</i>
Member	Chaya Rai	<i>Chaya</i>
Clerk	Manisha Kumbhar	<i>Me-316</i>

#### Action taken Report

Due to complaint submitted by the students on 21/08/2018 regarding problem related to loss of mobile phone in class room during examination time following actions are taken

1. The committee views the CCTV footage of the classroom.
2. The committee found out that the student shared a coloured bag with someone else for storing his cell phone.
3. Students carrying the same colour bag the following day arrive at the campus and hand up the phone to Clark.



*Atul Yadav*  
I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400 057



*Atul Yadav*  
I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyamapidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai www.shrigpmcollegevileparle.org shrigpmvileparle@gmail.com

M.G. Road, Vile Parle (E), Mumbai - 400057. ☎ : 8928387200



Smt. Shyamapidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Degree College | Affiliated to University of Mumbai.  
Junior College | Affiliated to Maharashtra State Board of Secondary & Higher Secondary Education Pune.  
Mahatma Gandhi Road, Vile-Parle (E), Mumbai - 400057. ☎ : 2612 2586 / 87

### MINUTES OF THE MEETING

16/09/2019

- Title- Students Grievance Committee Meeting
- Date-: 16/09/2019
- Day & Time-: Wednesday, 12.00 pm to 12.30 pm
- Location-: Online Mode
- Meeting Conducted By-: Ms. Shruti Bole
- Total Attendance-: 03

#### POINTS DISCUSSED

1. On 15<sup>th</sup> September 2019 a grievance was received.
2. Students Grievance was regarding Noise disturbance during exams in examination hall.
3. The committee discussed the problem and take necessary action by giving request letter to stop construction for few days.
4. Students were asked for feedback for complaint and found satisfied.
5. The meeting concluded the redressal and grievance on 16/09/2019

#### Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		Signature
Chair Person	Mr. Atul Yadav	<i>Atul Yadav</i>
In - Charge	Ms. Shruti Bole	<i>SBole</i>
Member and Examination department head	Ms. Chhaya Rai	<i>Chaya</i>

#### Action taken Report

Due to complaint submitted by the students on 15/09/2019 regarding Noise disturbance during exams in examination hall following actions are taken

1. A request letter written by college to the owner of the house for stopping construction for few hours of the day during examination time.
2. Owner accepts the request letter and stop construction for few hours of the day during examination week.



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400 057



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai - 400057. ☎ : 8928387200



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Degree College : Affiliated to University of Mumbai.  
Junior College : Affiliated to Maharashtra State Board of Secondary & Higher Secondary Education Pune.  
Mahatma Gandhi Road, Vile-Parle (E), Mumbai - 400057. ☎ : 2612 2586 / 87

### MINUTES OF THE MEETING

24/10/2019

- Title- Students Grievance Committee Meeting
- Date:- 24/10/2019
- Day & Time:- Thursday , 11.00 am to 11.30 am
- Location:- Online Mode
- Meeting Conducted By:- Ms. Shruti Bole
- Total Attendance:- 03

#### • POINTS DISCUSSED

1. On 23<sup>rd</sup> October, 2019 a grievance was received.
2. Students Grievance was relating to Computer is not working properly in it lab.
3. The committee discussed the problem and decided to fix the problem to do maintenance and repairing the pcs which was not working properly.
4. Students were asked for feedback for complaint and found satisfied.
5. The meeting concluded the redressal and grievance on 24/10/2019

#### Meeting Attended By

STUDENTS GRIEVANCE COMMITTEE		Signature
Chair Person	Mr. Atul Yadav	<i>Atul Yadav</i>
In - Charge	Ms. Shruti Bole	<i>S. Bole</i>
Member	Ms. Chhaya Rai	<i>Chhaya</i>

#### Action taken Report

Due to complaint submitted by the students on 23/10/2019 regarding problem related to Computer is not working properly in IT Lab following actions are taken-

1. Decided to fix the problem to do maintenance and repairing the pcs which was not working properly.
2. Rework on schedule for maintains of pcs in the college.



*Atul Yadav*  
I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400 057.



*Atul Yadav*  
I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai – 400057. ☎ : 8928387200



*Atul Yadav*

**I/C Principal**  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.





Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Affiliated to University of Mumbai [www.shrigpmcollegevileparle.org](http://www.shrigpmcollegevileparle.org) [shrigpmvileparle@gmail.com](mailto:shrigpmvileparle@gmail.com)

M.G. Road, Vile Parle (E), Mumbai – 400057. ☎ : 8928387200



Smt. Shyampatidevi Mishra Educational Trust's

## SHRI G.P.M. DEGREE COLLEGE

Degree College : Affiliated to University of Mumbai.

Junior College : Affiliated to Maharashtra State Board of Secondary & Higher Secondary Education Pune.

Mahatma Gandhi Road, Vile-Parle (E), Mumbai - 400057. ☎:2612 2586 / 87

### MINUTES OF THE MEETING

16/12/2022

- **Title-** Students Grievance Committee Meeting
  - **Date:-** 16/12/2022
  - **Day & Time:-** Tuesday, 10.00 am to 10.30 am
  - **Location:-** Online Mode
  - **Meeting Conducted By:-** Mr. Ajay Singh
  - **Total Attendance:-** 03
- **POINTS DISCUSSED**
1. On 15<sup>th</sup> December 2022 a grievance was received.
  2. Students Grievance was regarding verbal abused by fellow Student.
  3. The committee discussed the problem and take necessary action by giving warning to the student.
  4. Students were asked for feedback for complaint and found satisfied.
  5. The meeting concluded the redressal and grievance on 16/12/2022.

#### Meeting Attended by

STUDENTS GRIEVANCE COMMITTEE		Signature
Chair Person	Mr. Atul Yadav	<i>Atul Yadav</i>
In – Charge	Mr. Ajay Singh	<i>Ajay</i>
Member	Mr. Suresh Rokkedkatti	<i>Suresh</i>

#### Action taken Report

Due to complaint submitted by the students on 16/12/2022 regarding verbal abused by fellow Student following actions are taken

1. A written apology letter has been taken from the student.
2. Student got suspended for 2 days from the college.



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400 057.



*Atul Yadav*

I/C Principal  
Shri G.P.M. Degree College  
M. G. Road, Vile Parle (E),  
Mumbai-400057.